

INTERNET BANKING

INSTRUCTIONS



საქართველოს ბანკი
BANK OF GEORGIA

ibank.ge

INTERNET BANKING

HOW TO LOG IN INTERNET BANKING:

1. Enter the number of your plastic card issued by Bank of Georgia in the User field;
2. Enter the Client Identification Code (enter all 4 digits) in the CIC Code field, which you received together with your plastic card and the PIN number;
3. Having completed the first two steps press the Login button.

PERFORMING TRANSACTIONS WITH INTERNET BANKING SERVICE

In order to perform any banking transaction in Internet Banking, you need to enter the **Onetime Code** in the relevant field. The **Onetime Code** guarantees privacy and security of the transactions to be performed by you.

The **Onetime Code** could be generated either a) by activating the **SMS Code** feature in the Internet Banking or b) by **DigiPass**. For clients living outside Georgia, we strongly recommend DigiPass to ensure that there are no delays in receiving the one time code on your mobile phones.

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- a. **SMS Code** - when using Internet Banking, you will receive the **SMS Code** via Short Message Service on your mobile handset. In order to activate the **SMS Code** feature in Internet Banking, please go to **Options** menu, then select the subsection **Change authentication**, activate the **Authentication via SMS** code feature and choose the mobile telephone number you want to receive the **Onetime Code** on. Alternatively, you may contact one of Customer Service Associates who are working closely with Private Banker and they will assist you swiftly.
 - b. **DigiPass – Digipass** is a digital device that enables customer to generate a unique **Onetime Code** at a time. Please consult with Customer Service Associates working with Private Banker to obtain a DigiPass.

CHANGING USER/CIC CODE INFORMATION:

In Internet Banking you will be able to change **User** authentication details and/or **CIC Code**. Go to the **Options** menu and select the **Authentication** subsection: a) you can change your card number with any username. In stead of card number, please enter the desired username in the **User** field. b) You can also change the CIC Code by yourself

(**Note:** use only digits for creating the new CIC Code - minimum of 4 digits in length).

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